



# THE OFFICERS' ASSOCIATION

PATRON  
HER MAJESTY THE QUEEN

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*General Secretary*  
Major General J C B Sutherland CB CBE DL

*Benevolence Secretary*  
Miss S A Hewitt

**Advice paper OA4**  
**April 2009**

## **GENERAL ADVICE ON FINDING**

### **ACCOMMODATION FOR THE ELDERLY**

#### 1. **INTRODUCTION**

This paper has been prepared to assist those seeking Accommodation, mainly Sheltered provided by Housing Associations or other organisations. The Association cannot however provide information about houses or flats to buy or rent on the open market which is properly the province of Estate Agents.

2. It is quite impracticable for the Association to maintain an up to date register of accommodation covering the whole of the United Kingdom.

#### 3. **SHELTERED ACCOMMODATION**

Mention sheltered housing and most people think of a flat in a large block with their own front door and a resident warden roaming the corridors to see that all the inhabitants are safe and well. For a start, there are four different types, each offering different degrees of help. The first offers total independence with no warden and no alarm system, these are for fit active retired or elderly people. Next comes specially designed or adapted bungalows, cottages or flats with alarm systems available, linked to a central control, press the alarm button and the central control will answer, if there is a problem will contact the necessary service, travelling warden, doctor etc. The next step is with a resident warden on site with an alarm system linked directly to their accommodation. When the warden is not on duty, there is often a back up alarm system, thus giving 24 hour cover. Lastly, there is the type which has a warden, an alarm system and additional services available, many of these being organised by the warden, such as home helps, chiropody, occupational therapy or nursing care being brought to them. This means that those who become more frail can continue to live at home.

Sheltered accommodation is in great demand and even when an application is accepted there may be a long delay before a vacancy can be offered.

4. Sheltered accommodation opportunities are listed in the attached annexes. Further information is available in the following fact sheets available, free, in return for a large (at least 9 x 5) stamped addressed envelope from:- Age Concern Information Line, Freepost (SWB 30375), Ashburton, Devon TQ13 7ZZ

It is strongly recommended that an appropriate fact sheet is obtained.

<b>FACT SHEET NO.</b>	<b>TITLE</b>
2	Buying Retirement Housing
8	Looking for Rented Housing
12	Raising Income or Capital from your Home.
50	Housing Options

Also the Elderly Accommodation Counsel maintains a nationwide database of all forms of Extra care and Close care housing accommodation for older people, including sheltered housing for sale and rent. The Charity also gives guidance, advice and detailed information to help enquirers choose the accommodation most suited to their needs and wishes.

Elderly Accommodation Counsel (EAC)  
3<sup>rd</sup> Floor, 89 Albert Embankment      Email: [enquiries@eac.org.uk](mailto:enquiries@eac.org.uk)  
LONDON SE1 7TP      ☎ 020 7820 1343 (weekdays 9am to 5pm)  
www.housingcare.org      Fax: 020 7820 3970

5. It is regretted that the Officers' Association is not able to search for suitable accommodation on an enquirer's behalf but it is hoped that the above information and the attached lists will enable those seeking a place to find what they need. For most places listed a telephone number is given and it is suggested that a preliminary call is made to see whether it is worthwhile making a detailed written enquiry of application.
6. The Officers' Association also regrets that it cannot guarantee the up-to-the-minute accuracy of the information in this paper. If any errors are found or changes have occurred we would appreciate being notified so that corrective action can be taken as soon as possible.
7. Other advice papers from the Officers' Association:
- OA 1** General Advice on finding a place in a Care Home.
  - OA 2** Care in the Community Legislation, Financial Assistance towards Care Home Fees.
  - OA 3** General Advice on seeking accommodation for Short Term Convalescence or a Holiday Break.

Copies can be supplied on request. A large (at least 9 X 5) stamped addressed envelope would be appreciated.

8. Please do not hesitate to contact the Association if there are any queries or more information is required.

## EX-SERVICE ORGANISATIONS OFFERING ACCOMMODATION

### THE OFFICERS' ASSOCIATION DISABLED OFFICERS' GARDEN HOMES - NOT SHELTERED

These consist of 12 bungalows owned by The Officers' Association and located in Leavsedon near Watford. They are for married couples, where the ex-Officer is disabled.

They are unfurnished with no services or meals of any kind provided.

More information on the Disabled Officers' Garden Homes can be obtained from:

The Benevolence Secretary	Tel (LO-CALL) 0845 873 7147
The Officers' Association	Fax: 0845 873 7154
First Floor Mountbarrow House	e-mail: <a href="mailto:s.hewitt@officersassociation.org.uk">s.hewitt@officersassociation.org.uk</a>
6-20 Elizabeth Street	Website: <a href="http://www.officersassociation.org.uk">www.officersassociation.org.uk</a>
LONDON SW1W 9RB	

### THE OFFICERS' ASSOCIATION RESIDENTIAL HOME – HUNTLY – SHELTERED

Located at Bishopsteignton, near Teignmouth, Devon, overlooking the Teign Estuary, Huntly is the Country Home of the Officers' Association. Huntly offers comfortable living conditions in gracious surroundings. All rooms in the Main House are en-suite and in most of the bungalow rooms. The public rooms are tastefully furnished, and include a sunroom, a TV lounge, a snooker room, a coffee lounge, a well stocked library and a drawing room. The buildings stand in four and half acres of magnificent grounds with several lawns and uninterrupted views of the river estuary. Applications welcomed from elderly single male and female ex-officers and their widows/widowers. Also any person who has served in related organisations or from a similar professional background is equally welcome to apply.

For more information about Huntly please contact:

The House Governor	☎ 01626 775223
Huntly	FAX: 01626 779241
Forder Lane	e-mail: <a href="mailto:huntly1@oaed.org.uk">huntly1@oaed.org.uk</a>
Bishopsteignton	Website: <a href="http://www.officersassociation.org.uk">www.officersassociation.org.uk</a>
TEIGNMOUTH	
Devon TQ14 9SJ	

### THE HOUSING ASSOCIATION FOR OFFICERS' FAMILIES (HAOF)

#### -SEE ' HAIG HOMES '

### THE SSAFA FORCES HELP ROYAL HOMES - SEMI SHELTERED

The Royal Homes which is located at Queen Alexandra's Court provides 76 self contained flats for widows, divorcees, single daughters of the Royal Navy, Army and Royal Air Force and for women who are retired Officers or Warrant Officers of those Services. Successful applicants will not normally be allowed to take up residence before the age of 60 and must be able to live independently.

Applications should be made direct to:

The Manager	☎ 020 8946 5182
Queen Alexandra's Court	Email: <a href="mailto:RHOWD_QAC@ssafa.org.uk">RHOWD_QAC@ssafa.org.uk</a>
St Mary's Road	Website: <a href="http://www.theroyalhomeswimbledon.org">www.theroyalhomeswimbledon.org</a>
Wimbledon	
LONDON SW19 7DE	

## **SSAFA FORCES HELP HOUSING ADVISORY SERVICE**

Free and impartial advice on a wide range of housing issues. Database of organisations providing accommodation exclusively to ex-Service personnel.

Contact: 020 7463 9398

Email enquiries: [housing@ssafa.org.uk](mailto:housing@ssafa.org.uk)

[www.ssafa.org.uk](http://www.ssafa.org.uk)

## **ROYAL BRITISH LEGION INDUSTRIES**

Royal British Legion Village  
Aylesford  
Maidstone  
Kent ME20 7NL

Set in 60 acres of parkland within the grounds of RBL village. 40 Assisted Living quality flats, which include sitting room, fitted kitchen and shower room and fitted carpets throughout.

To apply or for further details please contact: ☎ 01622 795900

## **CESSA HOUSING ASSOCIATION**

CESSA Housing Association has 209 flats in the Portsmouth/Gosport area for letting as assured tenancies to former servicemen and women and their spouses.

Its sister organisation CESSAC also manages a further 89 one bedroom flats owned by Greenwich Hospital and located in Southsea(36), Saltash(32) and at Greenwich(21) for occupation by former Royal Navy/Royal Marines and their spouses/widows/partners.

For more details contact:

The Housing Manager

CESSA Housing Association

1 Shakespeare Terrace

126 High Street

Portsmouth PO1 2RH

☎ 02392 829319

Fax: 02392 824018

Email: [chris.wren@ntlbusiness.com](mailto:chris.wren@ntlbusiness.com)

[www.cessaha.co.uk](http://www.cessaha.co.uk)

## **ROYAL CAMBRIDGE HOME FOR SOLDIERS' WIDOWS**

The Superintendent

Royal Cambridge Home for Soldiers' Widows

82-84 Hurst Road

EAST MOLESEY

Surrey KT8 9AH

☎ 020 8979 3788

Email: [rch@royalcambridgehome.org](mailto:rch@royalcambridgehome.org)

Founded in 1851 the Home provides safe, manageable and comfortable single accommodation for all who served in the Armed Forces of the Crown. This includes women who have served in the Armed Forces, women who have been dependent on a man or woman who has served in the Armed Forces, (which includes: spouse, civil partner, widow, former spouse, former civil partner, parent, child, step child, adopted child, and qualifying co-habitant), Nursing Sisters and other female staff of the Nursing Yeomanry, as well as wives of In-Pensioners of the Royal Hospital Chelsea.

To apply please contact the Superintendent.

## **HAIG HOMES**

**(incorporating The Housing Association for Officers' Families (HAOF))**

Haig Homes is a Charitable Housing Association providing housing assistance to ex-Service people in need of housing. The organisation has over 1,300 properties – houses, flats and maisonettes – spread throughout the UK to let to Officers and other ranks.

Properties are let unfurnished. Haig Homes does not have nursing or residential facilities.

Contact:

Haig Homes  
Alban Dobson House  
Green Lane  
Morden  
Surrey SM4 5NS

☎020 8685 5777  
Application Line: 020 8685 5782  
Fax 020 8685 5778  
Email: [haig@haighomes.org.uk](mailto:haig@haighomes.org.uk)  
Website: [www.haighomes.org.uk](http://www.haighomes.org.uk)

## **ROYAL ALFRED SEAFARERS' SOCIETY**

Belvedere House  
Weston Acres  
Woodmansterne Lane  
BANSTEAD  
Surrey  
SM7 3HA

☎ 01737 353763  
Fax: 01737 362678  
e-mail: [royalalfred@btopenworld.com](mailto:royalalfred@btopenworld.com)

See Officers' Association Advice Paper OA1 on Care Homes for more information on the Society's Care Home at Belvedere House. The 22 sheltered housing units at Weston Acres on the Belvedere House site, are for single persons only, each with its own kitchen facilities, en suite toilet and shower.

For more detailed information please contact the Chief Executive at the above address.

## **SIR OSWALD STOLL FOUNDATION**

Sir Oswald Stoll Foundation  
446 Fulham Road  
London SW6 1DT

☎020 7385 2110  
[www.oswaldstoll.org.uk](http://www.oswaldstoll.org.uk)

Registered Charity: 207939

The Sir Oswald Stoll Foundation provides affordable supported housing to disabled, elderly and homeless ex-Service personnel and their widows. Stoll Mansions in Fulham has one and two bedroom flats, plus on-site facilities including community hall, games room, garden lounge, laundry and medical centre. Flats are wheelchair-accessible, and support workers, and an emergency alarm system are available.

## **OTHER ORGANISATIONS**

### **SHELTERED ACCOMMODATION**

#### **ABBEYFIELD SOCIETY**

Abbeyfield  
53 Victoria Street  
ST ALBANS

Herts

AL1 3UW

☎ 01727 857536

Web: [www.abbeyfield.com](http://www.abbeyfield.com)

Abbeyfield is one of the largest voluntary sector UK-wide provider of housing with care for older people, and is committed to alleviating loneliness. Founded in 1956 by Major Richard Carr-Gomm, Abbeyfield now has around 750 houses, including over 80 registered residential care homes, providing accommodation, support and friendship for 7500 residents.

For further information please contact the Secretary at the above address.

#### **ANCHOR TRUST\***

Customer Line: 0845 775 8595

Web: [www.anchorhousing.org.uk](http://www.anchorhousing.org.uk)

The Anchor Trust has different schemes in most localities throughout England. Flats for the elderly most with resident wardens.

For further information on Anchor retirement housing please ring the Customer Line.

\* The Army Benevolent Fund has a small number of nominations which may be available to ex-Army Officers. Further details are available from the Army Benevolent Fund (Tel: 0845 873 7135)

#### **EDEN COTTAGES TRUST**

Secretary:

Miss A R Norrish

Luscombe Maye

Fore Street

SOUTH BRENT

TQ10 9BQ

The Trust has available from time to time accommodation for Ladies who are relatives of officers of the three services. There are two houses and four flats in a pleasant garden near the shopping centre of Ivybridge.

Applications to the Secretary: ☎ 01364 646175

## **ELIZABETH FINN HOMES LIMITED**

Colehaven Almshouses  
Sumner Road  
Coleshill  
Birmingham  
B46 3BH

☎ 01675 463365  
Email: colehaven@efhl.co.uk

Elizabeth Finn Homes Limited provides high quality almshouses owned by Elizabeth Finn Care, a registered charity.

## **SIR ROBERT GEFERY'S HOMES**

Ironmongers Hall  
Barbican  
LONDON  
EC2Y 8AA

☎ 020 7776 2311

Sir Robert Geffery's Trust has 2 homes. One in Hook, the other in Basingstoke for retired people on low incomes. Hook consists of 28 single and 21 double self contained flats in 2 storey buildings, the main block and 2 separate blocks. Basingstoke has 13 single and 36 double flats. Each flat has a sitting-room, bedroom, kitchen and bathroom. Electric cookers, fridges and kitchen units are provided. The flats are unfurnished but have fitted cupboards and fitted carpets throughout.

To apply and for further information please telephone or write to the above address.

## **GIRLINGS RETIREMENT OPTIONS**

This is a private housing organisation which has links with the Royal British Legion. It offers a wide selection of retirement properties across the country to rent mainly on assured tenancies and includes some properties to purchase. Some of the items included in the rentals are, on Site management, 24 Hour emergency cover, and maintenance of communal areas and buildings insurance.

The range of properties is primarily apartments though there are some developments with small cottages and bungalows and also apartments in stately homes. All properties are unfurnished(except for carpets, curtains)

For further information and details of developments, the properties available in UK and Spain, and rents please contact direct:

Girlings Retirement Options Ltd  
Glanville House  
Frobisher Way  
Taunton  
Somerset  
TA2 6BB

☎ 01823 346800  
(Lo-call 08457 585356)  
FAX: 01823 346846

WEBSITE: [www.girlings.co.uk](http://www.girlings.co.uk)  
E MAIL: [girlings@girlings.co.uk](mailto:girlings@girlings.co.uk)

## **HABINTEG HOUSING ASSOCIATION LTD**

Habinteg Housing Association  
20-21 Red Lion Court  
LONDON  
EC4A 3EB

☎ 020 7822 8700  
Fax 020 7822 8701  
[info@habinteg.org.uk](mailto:info@habinteg.org.uk)  
[www.habinteg.org.uk](http://www.habinteg.org.uk)

Habinteg Housing Association is a leading national provider of affordable accessible homes, with a focus on housing disabled people in inclusive housing schemes. We have a range of accommodation options to suit different family sizes with all our properties built to be accessible and allow easy adaptation where necessary (Lifetime Home standards since 1994) and 25% of properties built to wheelchair standard. We offer an on-site support service to disabled and older people in order that our tenants can live independently. Habinteg have approximately 60 housing schemes in different parts of the UK and can also offer housing advice.

## **HERMITAGE ALMSHOUSES TRUST**

Eastbury  
HUNGERFORD  
Berks  
RG17 7JN

☎ 01488 71853

The Hermitage consists of 9 one-storey, self contained bungalows and a Wardens house. There are 7 bungalows for married couples and 2 for single people. There is also a double guest bedroom which may be used by residents' relatives and friends. Each house has a sitting room, a bedroom and in some, an alcove which can be used for dining or as extra bedroom space, a kitchen, bathroom and garden store. Gardeners can be arranged if desired. All are unfurnished. Central heating and hot water are supplied free. A warden and his wife are there to help, but in case of emergencies there is a central alarm system. There are monthly 'dues'.

## **HOUSING 21 - SHELTERED**

Housing 21 is a major provider of housing, care and support services for older people and a driving force in the development of dementia services.

We offer a range of housing options to suit individual needs and have more than 16,000 properties across England. As well as homes for rent, many of our properties can be purchased, on either a shared ownership or leasehold basis.

We welcome all applicants over the age of 60, regardless of whether you rent or own your present home, are retired or still working part-time. On a small selection of courts the age criteria has been reduced so people aged 55 will also be considered.

For further information please call our Customer Services Helpline on 0845 606 6363.

**Housing 21**  
The Triangle  
Baring Road  
Beaconsfield  
Bucks HP9 2NA

Email: [enquiries@housing21.co.uk](mailto:enquiries@housing21.co.uk)  
[www.housing21.co.uk](http://www.housing21.co.uk)

## **JEPHSON HOUSING ASSOCIATION**

Jephson House  
Blackdown  
LEAMINGTON SPA  
Warwickshire CV32 6RE

☎ 01926 339311  
FAX:- 01926 450164  
[www.jephson.org.uk](http://www.jephson.org.uk)

Jephson Housing Association Group owns and manages over 15,000 affordable homes for rent and low cost home ownership throughout England to help people in housing need/. Jephson's mission is to be a leading provider of quality homes and services for people in need.

To apply for housing or if you would like further information please write to the above address or visit [www.jephson.org.uk](http://www.jephson.org.uk)

## **NATIONAL ADVERTISING BENEVOLENT SOCIETY (NABS)**

47-50 Margaret Street  
London W1W 8SB

☎ 020 7462 3150

NABS runs Peterhouse in Bexhill on Sea, East Sussex, a purpose built retirement complex, for over 70 elderly/disabled people who worked in the marketing communications industry.

For further details or to arrange a visit please ring the General Manager on 01424 730 809

## **ORBIT HOUSING ASSOCIATION**

Garden Court  
Harry Weston Road  
Binley Business Park  
COVENTRY  
West Midlands  
CV3 2SU

☎ 024 7643 8000

Orbit Housing Association has a large number of different types of purpose built housing for the elderly throughout the United Kingdom.

For further information please write to above address.

## **SERVITE HOUSES**

Aura House  
53 Oldridge Road  
London  
SW12 8PP

☎ 020 8333 6000  
Fax: 020 8333 6001

The accommodation consists of flatlets in London and the suburbs and in Merseyside and the West Midlands regions. They normally consider applicants who have a local connection, for example already living in the area or having close relations in the area where the scheme is located. Some schemes have a resident Scheme manager. They cater for men, women and married couples. Some of the housing can now cater for wheelchairs.

## **THE CORPORATION OF TRINITY HOUSE**

The Corporation has Almshouses in Deal, Kent for Merchant Naval Officers, but open to ex-Royal Naval Officers **and their dependants**. As the accommodation consists of self-contained bungalow residents must be able to look after themselves.

To apply please write to:-

**The Secretary**  
The Corporation of Trinity House  
Trinity House  
Tower Hill  
London EC3N 4DH

020 7481 6900

## **THE WHITELEY HOMES TRUST**

Whiteley Village  
WALTON ON THAMES  
Surrey  
KT12 4EH  
Registered Charity 222042 :  
Website: [www.whiteleyvillage.org.uk](http://www.whiteleyvillage.org.uk)

Whiteley Village is a complete village for the “elderly with limited financial means”. Set in its own grounds of 240 acres of Surrey woodland, the community has a Village Hall, two churches, a shop and Post Office, a launderette, hairdresser, library, swimming pool and social club. There are many activities available. Full residential and nursing care is also available through the Care Centre.

### **COTTAGES:**

Villagers lead an independent life in the Cottages supported by a Welfare team. Built in the Almshouse style, 278 cottages provide cosy single and double accommodation. Each has its own front door and garden.

**Contact: Cottage/Welfare Manager on 01932 842360**

### **HUNTLEY HOUSE EXTRA-CARE**

For those who need personal care and support but wish to maintain their independence in their own home, Huntley House provides forty-nine purpose built flats, with a dedicated support/care team, within a complex which includes a communal restaurant, sitting rooms, assisted bathing and launderette.

**Contact: The Huntley House Manager – 01932 825838**

## **ORGANISATIONS PROVIDING ACCOMMODATION FOR LADIES ONLY**

### **THE HOME OF DEVENISH, WEYMOUTH**

Clerk to  
Home of Devenish  
Manor Coach House  
Stottingway Street  
WEYMOUTH  
Dorset DT3 5QA

Bungalows for widows of Regular Officers of the Armed services with limited means. The ladies must be members of the Church of England. The bungalows have a large lounge/dining room, a sun lounge, two bedrooms and a modern bathroom and kitchen. All are unfurnished. The bungalows are currently rent free with heating, Council Tax and water rates paid by the Trust. Sorry no pets allowed.

For further information please write to the above address.

### **LEE HOUSE, WIMBLEDON**

2 Lancaster Avenue  
Wimbledon  
LONDON  
SW19 5DE

☎ 020 8946 0369

Lee House provides 20 generously proportioned rooms with en-suite bathrooms, cooking facilities, TV & Telephone points and two way help-care (call) system. A mid-day meal is provided in the House dining room each day. Otherwise, ladies run their own lives; shopping in the village preparing their own light meals and dealing with their own finances.

For further information or to apply please write to the above address.

### **MARY FEILDING GUILD**

103-107 North Hill  
Highgate  
LONDON  
N6 4DP

☎ 020 8340 3915 Fax: 020 8341 0295

Web: [www.maryfeildingguild.co.uk](http://www.maryfeildingguild.co.uk)

Email: [mfginfo@dsl.pipex.com](mailto:mfginfo@dsl.pipex.com)

Mary Feilding Guild has bed-sitters for elderly people. Personal cooking facilities are available and mid-day meals are provided and also supper, if required. There is no age limit but residents must not be in need of nursing care. Trained care staff are available for personal care.

For further details please write to the General Manager at the above address.

## **NATIONAL BENEVOLENT INSTITUTION**

Peter Hervé House  
Eccles Court  
Tetbury  
Gloucestershire  
GL8 8EH

☎:- 01666 505500  
Fax: 01666 503111  
email: [Housing@nbi.org.uk](mailto:Housing@nbi.org.uk)  
website: [www.nbicharity.com](http://www.nbicharity.com)

The National Benevolent Institution is a national charity dedicated to the care of retired and elderly ladies and gentlemen, and particularly to those on low incomes. It was founded by Peter Hervé nearly 200 years ago.

**Peter Hervé House** (Tetbury, Gloucestershire) is a new building with two wings containing 9 apartments; eight with one single bedroom and one with two single bedrooms. Accommodation Manager on site 9.00am until 3.00pm.

**Lenox House** is on the same site as Peter Hervé and is an old coach house converted into two apartments (1 bedroom)

**The Tapestries** (Old Windsor, Berkshire) provides 27 single occupancy apartments exclusively for retired ladies. House Manager resident on site.

**Margaret Cottages** (Westgate-on-Sea, Kent) are two one bedroom bungalows exclusively for retired nurses.

For further information and availability on all the properties please contact the Accommodation Manager weekdays 9.00am until 3.00pm on the contact details above.

## **THE SHEPPARD TRUST**

12 Lansdowne Walk  
LONDON  
W11 3LN

☎ 020 7727 5500  
Fax: 020 7727 7730  
e-mail: [director@sheppardtrust.org](mailto:director@sheppardtrust.org)  
[www.sheppardtrust.org](http://www.sheppardtrust.org)

The Sheppard Trust - founded to help gentlewomen, of limited means - has two sheltered housing establishments in Lansdowne Walk for fit and active elderly ladies. Applicants must be of the Church of England, or of Churches in communion with the Church of England, or of a Non-conformist denomination. They should be between ages 65 and 80 at the time of application.

14 Lansdowne Walk is a handsome four storey building which was completely refurbished by the Trust in 1999. It contains 13flats, all but one containing bedroom, living room, kitchen, bathroom and hall. The thirteenth flat has one sizeable bed-sitting room with kitchen, bathroom and hall. From October 07 the rent will be £140.00 a week plus £5 a week for heating and hot water. For those eligible for Housing Benefit, this sum is covered entirely by that benefit.

The second establishment is at 3 Lansdowne Walk. This elegant Victorian house was converted by the Trust into sixteen flats in 1990. Again, all but one have bedroom, living room, kitchen, bathroom and hall, the other containing a bed-sitting room, kitchen, bathroom and hall. From October 07 the rent will be £140.00 a week plus £5 a week for heating and hot water. For those eligible for Housing Benefit, this sum is covered entirely by that benefit.

All the flats are unfurnished (other than carpeting, electric cooker and fridge freezer). There is a lift in each house, and both houses have spacious south-facing gardens.

A Warden is based at 14 Lansdowne Walk, who keeps in touch regularly with residents in both houses.